



## HOST AGREEMENT

Gold Educational Tours is committed to providing international students with safe, supportive, and enriching homestay experiences. This agreement outlines the terms, conditions, and procedures for homestay hosts partnering with Gold Educational Tours. By adhering to these procedures, hosts play a crucial role in ensuring a safe, supportive, and enriching experience for visiting international students.

This agreement also sets out the responsibilities of Gold Educational Tours, our community staff, contractors, associates, and education providers in supporting both hosts and students throughout the homestay experience.

If you have any questions about this agreement, please contact Homestay support on 0482 076 423 or email us at [homestay@goldil.com.au](mailto:homestay@goldil.com.au). Our friendly team is available 24/7 to assist you throughout your student's stay.

### Definitions:

- Eligibility Criteria: Host eligibility criteria described in clause 1.1.
- Guest(s): International student(s) you will be hosting.
- Home: The residential address and premises identified in your application where a Homestay is or may be conducted.
- Host(s): You and any other applicant named on your application form and registered by GOLD, as well as any person over 18 years residing in your Home during a Homestay.
- Host Payment: The amount specific to the program your Guest is part of, disclosed during the application process.
- Policies: Privacy Policy, Host Screening Policy, Critical Incident Policy and any other policy notified by GOLD.
- Services: Services identified in clause 2.1 and provided to Hosts by GOLD.

### 1. Eligibility Criteria

#### 1.1 All Hosts must:

- (a) Be a legally competent person over 25 years of age (not subject to Guardianship or Administration);
- (b) Be an Australian Citizen or Permanent Resident;
- (c) Have completed a valid Working With Children Check for the duration of the Homestay;
- (d) Have no criminal record and be a fit and proper person of good reputation; and
- (e) Not be bankrupt.

1.2 You must notify GOLD immediately if you or any other Host ceases to satisfy the Eligibility Criteria. GOLD reserves the right to reject your application, cancel your registration, and immediately suspend or terminate this Host Agreement and any Homestay if you fail to meet the Eligibility Criteria.

### 2. Services

#### 2.1 GOLD provides Hosts with:

- (a) A comprehensive Host Guidebook covering a wide range of topics essential for a successful homestay experience;
- (b) 24/7 support through a dedicated hotline for any emergencies or urgent queries;
- (c) Regular check-ins and support throughout the homestay period;
- (d) A detailed profile of the international student prior to their arrival.



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- (f) Mediation services in case of any misunderstandings or conflicts between hosts and students;
- (g) Opportunities for feedback and suggestions to improve the homestay experience.

2.2 GOLD may offer Homestay opportunities on a case-by-case basis, subject to approval by the Guest or Education Provider.

2.3 In arranging a Homestay, GOLD will consider:

- (a) Home ownership or lease status (with landlord consent);
- (b) Host's permanent residence in the home;
- (c) Host's availability during the Homestay period;
- (d) English spoken at home during the Homestay;
- (e) Home condition, maintenance, and compliance with local council regulations;
- (f) Guest accommodation (separate room or shared room with same-sex, non-adult).

2.4 During the Homestay, you agree to:

- (a) Provide a caring and friendly home environment where the Guest feels welcome and safe;
- (b) Involve the Guest in your family routine;
- (c) Provide the Guest with a place to sleep in their own room or in a shared room with another child of the same gender;
- (d) Provide the Guest with 3 meals a day, including a packed lunch when they are at school or on excursions;
- (e) Arrange transportation for the Guest to and from school by car or accompanied on foot or by public transportation with a student from the School Community;
- (f) Notify GOLD of any changes in circumstances;
- (g) Never leave your Guest alone at Home;
- (h) Maintain valid clearances;
- (i) Notify GOLD of any changes to residents;
- (j) Immediately notify GOLD of any incidents affecting the Guest's well-being;
- (k) Use only registered, insured vehicles with licensed drivers when transporting Guests.

### 3. Warranties

3.1 GOLD warrants to provide Services with due care and skill, in compliance with applicable laws.

3.2 Hosts continuously warrant that they:

- (a) Satisfy the Eligibility Criteria;
- (b) Will use Services and conduct themselves responsibly;
- (c) Will comply with Policies and applicable laws;
- (d) Will not engage in fraudulent, misleading, negligent, or illegal behaviour.

### 4. Payment & Refund

4.1 Hosts must not collect fees directly from Guests or other parties.

4.2 For Short Term Homestays, payment will be made on the day of the Guest's arrival.

4.3 For Long Term Homestays, payment will be made in fortnightly instalments.

4.4 Hosts may be liable for refunding the Host Payment if a Homestay is terminated.



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### 5. Confidentiality & Privacy

5.1 Hosts and GOLD agree to keep the terms of this Agreement and related information confidential.

5.2 Confidential Information may be disclosed under specific circumstances.

5.3 GOLD will handle personal information in accordance with its Privacy Policy.

5.4 Hosts must keep Guests' personal information private and confidential.

### 6. Insurance

6.1 Hosts must have current home insurance.

6.2 Hosts who drive students must use roadworthy, registered vehicles with Compulsory Third Party (CTP) insurance.

6.3 Guests have travel insurance for coverage outside the Home.

6.4 Hosts will be automatically included under GOLD's arranged insurance policy for the purpose of Homestay.

### 7. Termination

7.1 Hosts may terminate a Homestay immediately in cases of theft, property damage, or unsafe behaviour.

7.2 For Long Term Homestays, Hosts may terminate after 4 weeks with 2 weeks' notice.

7.3 GOLD may terminate a Homestay immediately under specific circumstances.

7.4 Hosts may notify GOLD of complaints, and GOLD will assist in resolution.

### 8. General

8.1 This Agreement does not create employment or partnership relationships.

8.2 Hosts cannot assign their rights or obligations without GOLD's consent.

8.3 GOLD may vary this Agreement with notice.

8.4 Notices must be in writing and delivered to the nominated address.

8.5 This Agreement is governed by Western Australian law.

8.6 This Agreement contains the entire agreement between parties.

8.7 Waivers must be in writing and signed.

8.8 Unenforceable provisions may be severed without affecting other provisions.



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### 9. Indemnity

9.1 GOLD agrees to indemnify the Host in respect of and against all damages, costs or expenses which may be incurred as a consequence of:

9.2 Any negligence, wilful default or reckless conduct on the part of GOLD or the Guest.

9.3 Any loss or damage caused to the Home which results from GOLD's or the Guest's carelessness, negligence or reckless conduct.

9.4 Any breach, default or failure to perform or observe any of the provisions of this Agreement.